

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

National Performance Indicator 1.1

Employment

The number and percentage of low-income participants who get a job or become self-employed as a result of Community Action Assistance, as measured by one or more of the following:	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III / II = IV] (%)
A. Unemployed and obtained a job				#DIV/0!
B. Employed and maintained a job for at least 90 days				#DIV/0!
C. Employed and obtained an increase in employment income and/or benefits				#DIV/0!
D. Achieved "living wage" employment and/or benefits				#DIV/0!

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

				#DIV/0!
				#DIV/0!
				#DIV/0!

Comments

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

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National Performance Indicator 1.2

Employment Supports

The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action, as measured by one or more of the following:	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Achieving Outcome in Reporting Period (Target) (#)
A. Obtained skills/competencies required for employment		
B. Completed ABE/GED and received certificate or diploma		
C. Completed post-secondary education program and obtained certificate or diploma		
D. Enrolled children in before or after school programs		
E. Obtained care for child or other dependant		
F. Obtained access to reliable transportation and/or driver's license		
G. Obtained health care services for themselves and/or family member		
H. Obtained and/or maintained safe and affordable housing		
I. Obtained food assistance		
J. Obtained non-emergency LIHEAP energy assistance		
K. Obtained non-emergency WX energy assistance		
L. Obtained other non-emergency energy assistance (State/local/private energy programs. Do not include LIHEAP or WX)		

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Outcome of Efforts, FY 2015

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 1: Low-income people become more self-sufficient.

National Performance Indicator 1.2

Comments

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

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National Performance Indicator 1.3

Employment Asset Enhancement and Utilization

The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III / II = IV] (%)	V.) Aggregated Dollar Amounts (Payments, Credits, or Savings) (\$)
Enhancement A. Number and percent of participants in tax preparation programs who qualified for any type of Federal or State tax credit and the expected aggregated dollar amount of credits				#DIV/0!	
Enhancement B. Number and percent of participants who obtained court-ordered child support payments and the expected annual aggregated dollar amount of payments				#DIV/0!	
Enhancement C. Number and percent of participants who were enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings				#DIV/0!	

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

				#DIV/0!	
				#DIV/0!	
				#DIV/0!	

Utilization D. Number and percent of participants demonstrating ability to complete and maintain a budget for over 90 days				#DIV/0!	
Utilization E. Number and percent of participants opening an Individual Development Account (IDA) or other savings account				#DIV/0!	
Utilization F. Number and percent of participants who increased their savings through IDA or other savings accounts and the aggregated amount of savings				#DIV/0!	
Utilization G. Number and percent of participants capitalizing a small business with accumulated IDA or other savings				#DIV/0!	
Utilization H. Number and percent of participants pursuing post-secondary education with accumulated IDA or other savings				#DIV/0!	
Utilization I. Number and percent of participants purchasing a home with accumulated IDA or other savings				#DIV/0!	
Utilization J. Number and percent of participants purchasing other assets with accumulated IDA or other savings				#DIV/0!	

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

				#DIV/0!	
				#DIV/0!	
				#DIV/0!	

Comments

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

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Goal 2: The conditions in which low-income people live are improved.

National Performance Indicator 2.1

Community Improvement and Revitalization

Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by one or more of the following:	I.) Number of Projects or Initiatives (#)	II.) Number of Opportunities and/or Community Resources Preserved or Increased (#)
A. Jobs created, or saved, from reduction or elimination in the community		
B. Accessible "living wage" jobs created, or saved, from reduction or elimination in the community		
C. Safe and affordable housing units created in the community		
D. Safe and affordable housing units in the community preserved or improved through construction, weatherization or rehabilitation achieved by Community Action activity or advocacy		
E. Accessible safe and affordable health care services/facilities for low-income people created, or saved from reduction or elimination		
F. Accessible safe and affordable child care or child development placement opportunities for low-income families created, or saved from reduction or elimination		
G. Accessible before-school and after-school program placement opportunities for low-income families created, or saved from reduction or elimination		
H. Accessible new or expanded transportation resources, or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation		
I. Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skill training, ABE/GED, and post secondary education		

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

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Goal 2: The conditions in which low-income people live are improved.

National Performance Indicator 2.1

Comments

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 2: The conditions in which low-income people live are improved.

National Performance Indicator 2.2

Community Quality of Life and Assets

The quality of life and assets in low-income neighborhoods are improved by Community Action initiative or advocacy, as measured by one or more of the following:	I.) Number of Program Initiatives or Advocacy Efforts (#)	II.) Number of Community Assets, Services, or Facilities Preserved or Increased (#)
A. Increases in community assets as a result of a change in law, regulation or policy, which results in improvements in quality of life and assets		
B. Increase in the availability or preservation of community facilities		
C. Increase in the availability or preservation of community services to improve public health and safety		
D. Increase in the availability or preservation of commercial services within low-income neighborhoods		
E. Increase in or preservation of neighborhood quality-of-life resources		

In the rows below, please include any additional indicators that were not captured above. Please describe these measures and be sure to include the unit being measured in the indicator language.

Comments

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National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

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Goal 2: The conditions in which low-income people live are improved.

National Performance Indicator 2.3

Community Engagement

The number of community members working with Community Action to improve conditions in the community.	I.) Total Contribution by Community (#)
A. Number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives	
B. Number of volunteer hours donated to the agency (This will be ALL volunteer hours)	

Comments

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National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 3: Low-income people own a stake in their community.

National Performance Indicator 3.1

Community Enhancement through Maximum Feasible Participation

The number of volunteer hours donated to Community Action	I.) Total Number of Volunteer Hours (#)
A. Total number of volunteer hours donated by low-income individuals to Community Action (This is ONLY the number of volunteer hours from individuals who are low-income)	

Thus out of total volunteer hours reported in 2.3B, were from low income participants.

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Comments

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National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 3: Low-income people own a stake in their community.

National Performance Indicator 3.2

Community Empowerment through Maximum Feasible Participation

The number of low-income people mobilized as a direct result of Community Action initiatives to engage in activities that support and promote their own well-being and that of their community, as measured by one or more of the following:	I.) Number of Low-Income People (#)
A. Number of low-income people participating in formal community organizations, government, boards or councils that provide input to decision-making and policy-setting through Community Action efforts	
B. Number of low-income people acquiring businesses in their community as a result of Community Action assistance	
C. Number of low-income people purchasing their own home in their community as a result of Community Action assistance	
D. Number of low-income people engaged in non-governance community activities or groups created or supported by Community Action	

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Comments

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National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 4: Partnerships among supporters and providers of services to low-income people are achieved

National Performance Indicator 4.1

Expanding Opportunities through Community-Wide Partnerships

The number of organizations, both public and private, that Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.	I.) Unduplicated Number of Organizations(#)	II.) Number of Partnerships(#)
A. Non-Profit		
B. Faith Based		
C. Local Government		
D. State Government		
E. Federal Government		
F. For-Profit Business or Corporation		
G. Consortiums/Collaboration		
H. Housing Consortiums/Collaboration		
I. School Districts		
J. Institutions of postsecondary education/training		
K. Financial/Banking Institutions		
L. Health Service Institutions		
M. State wide associations or collaborations		

In the rows below, please add other types of partners with which your CAA has formed relationships that were not captured above. Please describe these partnerships in the comments box.

N. Total number of organizations and total number of partnerships CAAs work with to promote family and community outcomes (automatically calculates)	0	0
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Comments

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National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 5: Agencies increase their capacity to achieve results

National Performance Indicator 5.1

Agency Development

The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	I.) Resources in Agency (#)
A. . Number of Certified Community Action Professionals	
B. Number of Nationally Certified ROMA Trainers	
C. Number of Family Development Certified Staff	
D. Number of Child Development Certified Staff	
E. Number of staff attending trainings	
F. Number of Board Members attending trainings	
G. Hours of staff in trainings	
H. Hours of Board Members in trainings	

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Comments

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National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

National Performance Indicator 6.1

Independent Living

The number of vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services:	I.) Number of Vulnerable Individuals Living Independently (#)	
A. Senior Citizens (seniors can be reported twice, once under Senior Citizens and again if they are disabled under Individuals with Disabilities, ages 55-over)		
B. Individuals with Disabilities		
Ages	0-17	
	18-54	
	55-over	
	Age Unknown	
TOTAL individuals with disabilities (automatically calculates)	0	

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Comments

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

National Performance Indicator 6.2

Emergency Assistance

The number of low-income individuals served by Community Action who sought emergency assistance and the number of those individuals for whom assistance was provided, including such services as:	I.) Number of Individuals Seeking Assistance (#)	II.) Number of Individuals Receiving Assistance (#)
A. Emergency Food		
B. Emergency fuel or utility payments funded by LIHEAP or other public and private funding sources		
C. Emergency Rent or Mortgage Assistance		
D. Emergency Car or Home Repair (i.e. structural, appliance, heating system, etc.)		
E. Emergency Temporary Shelter		
F. Emergency Medical Care		
G. Emergency Protection from Violence		
H. Emergency Legal Assistance		
I. Emergency Transportation		
J. Emergency Disaster Relief		
K. Emergency Clothing		

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Comments

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

National Performance Indicator 6.3

Child and Family Development

The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs who achieve program goals, as measured by one or more of the following:	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III / II = IV] (%)
Infant and Child A. Infants and children obtain age appropriate immunizations, medical, and dental care				#DIV/0!
Infant and Child B. Infant and child health and physical development are improved as a result of adequate nutrition				#DIV/0!
Infant and Child C. Children participate in pre-school activities to develop school readiness skills				#DIV/0!
Infant and Child D. Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade				#DIV/0!
Youth E. Youth improve health and physical development				#DIV/0!
Youth F. Youth improve social/emotional development				#DIV/0!
Youth G. Youth avoid risk taking behavior for a defined period of time				#DIV/0!
Youth H. Youth have reduced involvement with criminal justice system				#DIV/0!
Youth I. Youth increase academic, athletic, or social skills for school success				#DIV/0!
Adult J. Parents and other adults learn and exhibit improved parenting skills				#DIV/0!
Adult K. Parents and other adults learn and exhibit improved family functioning skills				#DIV/0!

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

				#DIV/0!
				#DIV/0!

Outcome of Efforts, FY 2015

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

National Performance Indicator 6.3

Comments

National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

National Performance Indicator 6.4

Family Supports (Seniors, Disabled, and Caregivers)

The number of low-income individuals served by Community Action who sought emergency assistance and the number of those individuals for whom assistance was provided, including such services as:	I.) Number of Individuals Seeking Assistance (#)	II.) Number of Individuals Receiving Assistance (#)
A. Enrolled children in before or after school programs		
B. Obtained care for child or other dependant		
C. Obtained access to reliable transportation and/or driver's license		
D. Obtained health care services for themselves and/or family member		
E. Obtained and/or maintained safe and affordable housing		
F. Obtained food assistance		
G. Obtained non-emergency LIHEAP energy assistance		
H. Obtained non-emergency WX energy assistance		
I. Obtained other non-emergency energy assistance (State/local/private energy programs. Do not include LIHEAP or WX)		

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator

Comments

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National Performance Indicators - Agency Level Forms

Name of Agency Reporting:

0

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

National Performance Indicator 6.5

Service Counts

The number of services provided to low-income individuals and/or families, as measured by one or more of the following:	I.) Number of Services (#)
A. Food Boxes	
B. Pounds of Food	
C. Units of Clothing	
D. Rides Provided	
E. Information and Referral Calls	

In the rows below, please include any additional indicators that were not captured above. Please describe these measures in the comments box and be sure to include the unit being measured in the indicator language.

Comments

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