



**2010 NASCSP Annual Conference  
2010 DOE WAP State Managers' Meeting**

September 21 - 24, 2010  
Charleston, South Carolina

**Thank you to our local host,  
South Carolina Governor's Office of Economic Opportunity**

**Thank you to our Silver Sponsor**



## **General Information**

**Remember to wear your name badge!**

### **Complimentary Round-trip to Downtown Charleston**

The shuttle ticket that you were given at conference registration entitles you to a complimentary round-trip to downtown Charleston. Stop by the front desk to redeem your ticket and to schedule your ride.

### **Airport Shuttle**

Contact the hotel concierge to reserve your seat on the airport shuttle. Every effort will be made to fill the shuttle. Sharing the ride means the best possible fare for you.

### **Funding**

Funding for this conference was made possible in part by cooperative agreement #90ET0293/03 from the U.S. Department of Health and Human Services (DHHS), Office of Community Services (OCS), Administration for Children and Families (ACF). The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the DHHS; nor does mention of trade names, commercial practices or organizations imply endorsement by the U.S. Government.

## Tuesday, September 21, 2010

7:30 - 5:30	<b>Registration</b> .....	Opal Promenade
7:30 - 8:30	<b>Continental Breakfast</b> .....	Crystal Prefunction
8:30 - 9:15	<b>Conference Opening &amp; Welcome</b> .....	Crystal Ballroom A-C
	<i>Speakers: Vaughn Clark, Chair, NASCSP; Timothy Warfield, Executive Director, NASCSP; Arnold Collins, Executive Director, Charleston County Human Services Association; Brian Sheehan, Ombudsman City of Charleston</i>	
9:15 - 10:15	<b>Message from Our Partners</b> .....	Crystal Ballroom A-C
	<i>Speakers: Jo-Ann Choate, Chair, National Energy Assistance Directors' Association; John Edwards, Chair, Community Action Partnership</i>	
10:15 - 10:30	<b>Beverage Break</b> .....	Opal Promenade
10:30 - 12:00	<b>Weatherization Committee Meeting</b> .....	Crystal Ballroom A-C
	<i>All conference participants should attend.</i>	
12:00 - 1:00	<b>Lunch (on your own)</b>	
1:00 - 2:30	<b>CSBG Committee Meeting</b> .....	Crystal Ballroom A-C
	<i>All conference participants should attend.</i>	
2:30 - 2:45	<b>Refreshment Break</b> .....	Opal Promenade
2:45 - 4:45	<b>Member Services Committee Meeting</b> .....	Crystal Ballroom A-C
	<i>All conference participants should attend.</i>	
5:30 - 8:30	<b>NASCSP Board Meeting</b> .....	Opal I

## Wednesday, September 22, 2010

- 7:30 - 8:00**      **Meet the Candidates Continental Breakfast** ..... Crystal Ballroom A-C
- 8:00 - 9:30**      **NASCSP Business Meeting and Election Related Announcements** ..... Crystal Ballroom A-C  
*Election process will be outlined. The committee will then take any final nominations from the floor.*
- 9:30 - 10:30**      **Message from Our Federal Partners** ..... Crystal Ballroom A-C  
*Speakers: Mark Greenberg, Deputy Assistant Secretary for Policy, Administration for Children and Families, U.S. Department of Health and Human Services; Cathy Zoi, Assistant Secretary, Energy Efficiency and Renewable Energy, DOE*
- 10:30 - 10:45**      **Beverage Break** ..... Opal Promenade
- 10:45 - 12:15**      **Concurrent Sessions**
- CSBG: ARRA Promising Practices Spotlight and Promotion** ..... Topaz  
Since April 2009, State CSBG Offices have been engaged in making sure the American Recovery and Reinvestment Act (ARRA) is properly administered and that services and assistance reach communities and low-income Americans. CSBG ranked 9th out of approximately 200 federal programs in the number of jobs supported with CSBG ARRA funds for the quarter beginning April 1, 2010 and ending June 30, 2010. In this session participants will be provided with an opportunity to discuss ARRA job creation promising practices.  
*Facilitator: Bertie McKie, Senior Manager for CSBG and ESG, South Carolina Governor's Office of Economic Opportunity*  
*Presenters: Delia Anderson, CSBG Manager, Office of Community Services, Division of County Operations, Arkansas Department of Human Services; Vicki Lori, Chief, Center for Community Empowerment, Human Resources Division, Pennsylvania Department of Human Rights; Gail Hedges, Division Manager, Division of Economic Opportunity, Illinois Department of Commerce and Community Affairs; Pamela Harrison, Manager, Community Services Division, California Department of Community Services and Development*
- WAP State Managers' Meeting: Opening and Introduction** ..... Emerald I-II  
In this opening session, DOE WAP and Grantee WAP Managers will be introduced. DOE Management will present an update on the Office of Energy Efficiency and Renewable Energy's progress and projects that directly affect the Weatherization Assistance Program.  
*Facilitator: Bob Scott, Director of Weatherization Services, NASCSP*  
*Presenter: Robert Adams, Supervisor and Team Lead, WAP, DOE-HQ*
- 12:00**              **Election Ballots can be cast starting at noon. Ballot box located at Registration.**
- 12:15 - 1:15**      **Networking Luncheon** ..... Crystal Ballroom A-C  
Our sponsors and exhibitors will offer a brief overview of their products/services.

Wednesday, September 22, 2010 - continued

1:30 - 3:00

**Concurrent Sessions**

**CSBG: Preparing for State Audits and Office of Community Services (OCS) and Office of Inspector General (OIG) Monitoring Reviews** ..... Topaz

During this session participants will learn how to prepare for State Single Audit, OIG and OCS reviews from other State Administrators who have recent experience. State Administrators will share best methods for organizing and presenting information during a review as well as best practices that were noted by the reviewers. Ample time for participant discussion and Q&A will be provided.

*Facilitator: Jennifer Sexson, CSBG Program Manager, Housing with Supportive Services Division, Kansas Housing Resource Corporation*

*Presenters: Bill Brand, Administrator, Division of Community Action Agencies, Iowa Department of Human Rights; Kathy McLaughlin, Director of Programs, Office of Community Development, Oklahoma Department of Commerce; Michelle Bass, Project Manager, Division of Neighborhood Revitalization, Maryland Department of Housing and Community Development*

**WAP: Federal Perspective and Hot Topics Part 1** ..... Emerald I-II

In recent months there have been numerous Weatherization Program Notices and guidance documents on a variety of issues. This session will provide participants the opportunity to hear and discuss the latest WAP updates from federal Department of Energy staff. Topics will include 2011 Grant Guidance, the Sustainable Energy Resources for Consumer grants, the National WAP Evaluation, and implementation of SHPO agreements, IG/GAO trends, 2011 National Weatherization Training Conference, Innovation Grants, Reporting Requirements, Dashboards for production and expenditures and events and more.

*Facilitator: Jean M. Diggs, Lead Energy Technology Program Specialist, DOE-HQ*

*Presenters: Robert Adams, Supervisor and Team Lead, WAP, DOE-HQ; Christine Askew, Energy Technology Program Specialist, WAP DOE-HQ; Rob DeSoto, Weatherization Branch Chief, DOE-Golden Field Office; Jean M. Diggs, Lead Energy Technology Programs Specialist, WAP, DOE-HQ; Katherine Foote, WAP Project Officer, DOE-Golden Field Office; Carole Gates, Weatherization Branch Chief, DOE-Golden Field Office; Benjamin Goldstein, Project Lead, DOE-HQ; Adam Guzzo, Energy Program Analyst, DOE-HQ; Tawanna V. Holloway, Energy Technology Program Specialist, DOE-HQ; Tyler Huebner, Energy Technology Program Specialist, DOE-HQ*

3:00 - 3:15

**Refreshment Break** ..... Opal Promenade

## Wednesday, September 22, 2010

3:15 - 5:00

### Concurrent Sessions

#### **CSBG: The Federal Office of Community Services on CSBG Issues** . . . . . Topaz

Join with the Office of Community Services (OCS) and hear about the Administration for Children and Families' priorities and future plans, as well as the OCS agenda for CSBG. Participants will receive an update on ARRA progress and a description of OCS's plan to tell the CSBG ARRA story. A report on how OCS State assessments and ARRA assessments are progressing and plans for the next round of OCS State assessments will be provided.

**Facilitator:** *Christine Merchant, CCAP, Supervisor, Community Services Unit, Office of Children and Family Services, Maine Department of Health and Human Services*

**Presenters:** *Frances Harley, Financial Team Lead, Division of State Assistance, Office of Community Services, Administration for Children and Families, U.S. Department of Health and Human Services; Brandy RayNor, Program Team Leader, Division of State Assistance, Office of Community Services, Administration for Children and Families, U.S. Department of Health and Human Services; Dr. Maria Williams, Program Specialist, Division of State Assistance, Office of Community Services, Administration for Children and Families, U.S. Department of Health and Human Services; Latasha Abney, Program Specialist, Division of State Assistance, Office of Community Services, Administration for Children and Families, U.S. Department of Health and Human Services*

#### **WAP: Federal Perspective and Hot Topics Part 2** . . . . . Emerald I-II

**Facilitator:** *Jean M. Diggs, Lead Energy Technology Program Specialist, DOE-HQ*

**Presenters:** *Robert Adams, Supervisor and Team Lead, WAP, DOE-HQ; Christine Platt Patrick, Policy Advisor, DOE-HQ; Michael Peterson, WAP Project Officer, DOE-Golden Field Office; Holly Ravesloot, Lead Energy Technology Program Specialist, DOE-HQ; Jennifer Somers, Training and Technical Assistance Team Lead/Policy Advisor, WAP, DOE-HQ; Joel Eisenberg, OWIP Program Manager, Oak Ridge National Laboratory; Gregory Reamy, Senior Technical Advisor (Consultant), WAP*

6:30 - 9:30

#### **NASCSP Reception aboard the *Spirit of the Lowcountry*** . . . . . Off Site

Join us for an evening aboard the *Spirit of the Lowcountry* as we tour the Charleston Harbor, dine on local favorites, and enjoy interactive entertainment provided by Barry Miller.

All WAP AND CSBG conference participants are invited to attend. Buses to the dock will leave the front entrance of the hotel at 5:45 p.m. and at 6:15 p.m. for a sail time of 6:30. Boat tickets will be handed out as you board the bus. We will return to the dock at 9:30 p.m. and board buses to return to the hotel. Please visit the conference registration desk to purchase guest tickets at \$30 each.

Reception sponsored by DBA Technologies, LLC, true partner of the State of South Carolina.

**Thursday, September 23, 2010**

**7:30 - 8:30**      **Continental Breakfast** ..... Crystal Ballroom A-C  
*Regions meet to select Board Reps and Alternates*

**8:30 - 10:00**      **Concurrent Sessions**

**CSBG: Performance Improvement and Capacity Building Tools**..... Topaz  
Tight resources and an increased focus on results will demand high performance. Continued success of CSBG will depend on the CSBG Network’s capacity for assessing performance and using resources and tools to improve performance and provide quality services. In this session participants will be provided with examples of systems and tools that are available to assess organizational performance, as well as establish organizational excellence.  
*Facilitator: Shelly Woda, Information Specialist, West Virginia Governor’s Office of Economic Opportunity*  
*Presenters: Ditzah Wooden-Wade, Assistant Manager, Community Services Programs, Division of Community Services, Massachusetts Department of Housing and Community Development (DHCD); William A. Hunter, MSW, Executive Director, Northeast Institute for Quality Community Action; Lindley (Lil) Dupree, NPTP Certified Trainer, Director of Training, Community Action Partnership*

**WAP: Multifamily Buildings** ..... Emerald I-II  
In many areas of the country, states that historically weatherized few multifamily buildings are focusing more on these buildings. Program operators who have not been involved in multifamily weatherization have learned that there are different issues to consider in that type of weatherization. This session will provide an overview of the administrative requirements, audit protocols, and some of the technical considerations that are distinctive to multifamily buildings  
*Facilitator: Bob Scott, Director of Weatherization Services, NASCSP*  
*Presenters: Warren Cunningham, Weatherization Liaison, WAP, DOE, Office of Weatherization and Intergovernmental Program; Greg Reamy, Senior Technical Advisor, WAP; Michael Peterson, Weatherization Program Project Officer, DOE-Golden Field Office; Jennifer Somers, Training and Technical Assistance Team Lead/ Policy Advisor, WAP, DOE-HQ; Glen Salas, Senior Engineer, SMS*

**10:00 - 10:15**      **Beverage Break** ..... Opal Promenade

**10:15**              **Election Closes - Ballot box located at conference registration**

**10:15 - 12:00**      **Concurrent Sessions**

**CSBG: Driver’s Ed 101: A Roadmap to Communications**..... Topaz  
Want to really drive the conversation around income security and increase the sophistication of your message? Everyone from the techno wiz to the technophobe will benefit from the inspiring ideas, innovative messaging techniques, and practical online tools presented by Douglas Gould and Co., Inc., a nonprofit communications firm. In this session, we’ll unveil the CSBG New Media Resource Manual to help you promote engagement, take action and achieve lasting change.  
*Facilitator: Kathy McLaughlin, Director of Programs, Office of Community Development, Oklahoma Department of Commerce*  
*Presenters: Megan Freed and Nathan Boltseridge, Senior Associates, Douglas Gould and Co., Inc.*

**Thursday, September 23, 2010**

**WAP: Monitoring and Quality Control at the Federal, State and Local Levels. . . . . Emerald I-II**

With the increased scrutiny due to Recovery Act funding, there has been an added emphasis on monitoring in the Program. During this session, federal staff will outline monitoring requirements and discuss trends that they have observed in their reviews. IG and GAO reports and findings will also be noted. An overview of the Quality Assurance process will be provided. Lastly, the session will focus on increased and enhanced state monitoring efforts to meet the requirements of the Recovery Act.

*Facilitator:* Bob Scott, Director of Weatherization Services, NASCSP

*Presenters:* Holly Ravestoot, Lead Energy Technology Program Specialist, WAP, DOE-HQ; Christine Platt Patrick, Policy Advisor, WAP, DOE-HQ; Erica Burrin, WAP, DOE-National Energy Technology Laboratory; Randy Bennett, WAP Manager, Illinois Department of Commerce and Economic Opportunity - Office of Energy Assistance; Cynthia Simonson, Program Manager, Simonson Management Services

**12:00 - 1:45**

**NASCSP Networking Luncheon . . . . . Crystal Ballroom A-C**

*Emerging Leaders Presentation and Video:* Mark Schmeissing, Research Assistant, National Association for State Community Services Programs; Lindley (Lil) Dupree, NPTP Certified Trainer, Director of Training, Community Action Partnership

*Election Results Announced.*

**1:45 - 3:15**

**Concurrent Sessions**

**CSBG: Spotlight on Youth Leadership Program. . . . . Topaz**

According to the U.S. Bureau of Labor Statistics, the youth unemployment rate exceeded 19.1% in July 2010. This is the highest July rate on record since reporting began in 1948. Among demographic groups, the unemployment rates for young men (20.5%), Blacks (33.4%), and Asians (21.6%) continued to trend up from a year earlier. Creating summer employment and education opportunities is the focus of the Youth Leadership Program (YLP), a partnership between the South Carolina Governor's Office of Economic Opportunity, South Carolina Association of Community Action Partnerships, Inc., and local Community Action Agencies. Participants consistently demonstrate stronger High School completion rates and participation in post-secondary education. Join staff from the State CSBG Office and the State Community Action Association and find out how this program is funded, implemented and how results are achieved.

*Facilitator:* Vicki Lori, Chief, Center for Community Empowerment, Human Resources Division, Pennsylvania Department of Human Rights

*Presenters:* Bertie McKie, Senior Manager for CSBG and ESG, South Carolina Governor's Office of Economic Opportunity; Jessica McMoore, Executive Director, South Carolina Association of Community Action Partnerships, Inc.

Thursday, September 23, 2010 - continued

**WAP: Public Information and Weatherization Day** ..... Emerald I-II

The challenge to the WAP network to tell their story is more important than ever. The Recovery Act has precipitated more press and publicity, much of it negative, than the program has ever experienced. The WAP network needs to have strategies to educate reporters, policymakers, stakeholders, and interested parties. For instance, Weatherization Day is a great way to showcase your program through a site demonstration. This session will look at some strategies and resources for crafting a positive message about the WAP, including site demonstrations, a tool that has proven effective for showing the state-of-the-art technology employed by WAP. Lastly, there will be an overview of how to integrate new media and social networking tools into your program to take proactive control over making sure your message is heard.

*Facilitator:* Bob Scott, Director of Weatherization Services, NASCSP

*Presenters:* Tawanna Holloway, Energy Technology Program Specialist, WAP, DOE-HQ; Adam Guzzo, Energy Program Analyst, DOE-HQ; Rebecca Stewart, Assistant Deputy Director, Weatherization Services, NASCSP; Lisa Kesecker, Program Specialist, West Virginia Governor's Office of Economic Opportunity; Megan Freed and Nathan Boltseridge, Senior Associates, Douglas Gould and Co., Inc.

3:15 - 3:30

**Beverage Break** ..... Opal Promenade

3:30 - 5:00

**Concurrent Sessions**

**CSBG: Community Economic Development in the CSBG Network** ..... Topaz

Jobs, jobs, and jobs. We all know that jobs are key, but what is the CSBG Network doing to create jobs and improve economic conditions in local communities? During this session, participants will learn about Community Economic Development best practices. Moreover, there will be a discussion to establish what CSBG State Administrators need to know and can do to further Community Economic Development efforts locally. Information on available Network training and technical assistance resources in the area of Community Economic Development will also be shared.

*Facilitator:* Verna Best, CSBG Program Manager, Office of Economic Opportunity, North Carolina Department of Health and Human Services

*Presenter:* Stacey Flowers, Director of Community Economic Development, Community Action Partnership

**WAP: Training, Certification and Accreditation** ..... Emerald I-II

One task outlined in the DOE T&TA plan includes developing and implementing a national weatherization worker certification framework. A major first step is well underway in this endeavor – the development of Standard Work Specifications for residential energy efficiency retrofits, a collaborative effort between weatherization trainers and practitioners, home performance contractors, building scientists, and other technical experts in the building trades. DOE staff will discuss the progress on this task and updates on certification, accreditation and training facilities around the country.

*Facilitator:* Bob Scott, Director of Weatherization Services, NASCSP

*Presenters:* Jennifer L. Somers, Training and Technical Assistance Team Lead/Policy Advisor, WAP, DOE-HQ; Benjamin Goldstein, Project Lead, National Residential Retrofit Guidelines, WAP, Buy American Coordinator, WAP, DOE-HQ; Joshua Olsen, Training and Technical Assistance Liaison, WAP, DOE-HQ; Alex Cohen, Senior Analyst, New West Tech, DOE OWIP

5:00

**Silent Auction Closes**

*Winners must pay for and collect their item at the conference registration desk. Cash and checks accepted.*

5:00 - 5:45

**New Board Meet and Greet** ..... Opal I

*Join us to welcome the new NASCSP Board and enjoy light snacks.*

**Friday, September 24, 2010**

- 7:30 - 8:30**      **Breakfast** ..... Emerald II-III  
Join us for Breakfast and a Motivational Presentation by the Hallelujah Singers. Following breakfast we will pull raffle tickets for winners of the conference giveaways.
- 8:30 - 10:00**      **Concurrent Sessions**
- CSBG: Building Bridges to Economic Security Campaign** ..... Topaz  
Join Wider Opportunities for Women (WOW) to find out what economic security means to Americans of all ages and learn about the results of recent opinion poll tested messaging. Over the past two years, WOW, along with a number of national organizations, including NASCSP, explored how best to make the case to build economic security for American families through policy and program change. WOW is set to release the findings of the nationwide poll during a five-city tour that will include Chicago, Los Angeles, Denver, Philadelphia and Atlanta. During this session, learn how WOW plans to use the regional meetings to engage advocates and service providers in an interactive conversation and discuss how to mobilize diverse organizations locally around the issues of ensuring access to quality jobs and career pathways, making the case for Social Security, investing in communities and creating state plans to build economic security.  
*Facilitator: Beverly Buchanan, CSBG Grants Analyst Office of Community Services, Division of County Operations, Arkansas Department of Human Services*  
*Presenter: Donna Addkison, Director, Family Economic Self-Sufficiency Project*
- WAP: Health and Safety** ..... Emerald I  
This session will discuss health and safety issues in the WAP, including radon, lead, RRP and other concerns. Part of the session will focus on healthy homes initiatives and the possible expansion of WAP to be a future principal in this evolving field.  
*Facilitator: Bob Scott, Director of Weatherization Services, NASCSP*  
*Presenters: Rob DeSoto, WAP Branch Chief, DOE-Golden Field Office; Christine Platt Patrick, Policy Advisor, WAP, DOE-HQ; Ryan Middleton, T&TA Liaison, WAP, DOE-HQ; Jennifer L. Somers, Training and Technical Assistance Team Lead/Policy Advisor, WAP, DOE-HQ; Bob Scott, Director of Weatherization and Jenae Bjelland, Director of Research, NASCSP*
- 10:00 - 10:30**      **Beverage Break and Time to Check Out of Hotel** ..... Opal Promenade

Friday, September 24, 2010 - continued

10:30 - 12:00

**Concurrent Sessions**

**CSBG: CSBG Hot Topics** ..... Emerald II-III

This interactive session will provide an opportunity for participants to delve deeply into several hot topics including best practices in CSBG Office policies and procedures, CSBG eligibility issues and the recently released 2009 U.S. Census poverty data. An issue brief on CSBG Office policies and procedures will be released which will outline suggested areas to be addressed via policies and procedures. Participants will rotate among round tables and have opportunities for discussion and Q&A on multiple hot topics.

*Facilitators and Participants: Full engagement from NASCSP staff and conference participants*

**WAP: Life after ARRA** ..... Emerald I

The Weatherization Network has built much more capacity into the program than any time in its history. No one expects Federal funding to be sustained anywhere close to ARRA levels. WAP operators are looking at means to maintain their ramped up capacity beyond ARRA. What Federal funding possibilities may be developing? What are some of the current leveraging efforts and expected results? How does the WAP fit into the emerging green energy retrofit industry? This session will examine these questions and present some examples of how some WAP providers that are planning initiatives to help insure that low-income homes are adequately served and that their program is an important player in the growth of the residential energy efficiency market.

*Facilitator: Cynthia Simonson, Program Manager, Simonson Management Services*

*Presenters: Jean Diggs, Lead Energy Technology Program Specialist, WAP, DOE-HQ; Meg Power, President, Economic Opportunity Studies; Bob Scott, Director of Weatherization Services, NASCSP; Steve Payne, Managing Director, Housing Improvements and Preservation, Washington Department of Commerce*

12:00

**Conference Adjourns**

Note

**Please drop your completed evaluation forms, along with your name badge, at the conference registration desk at the conclusion of the conference!**

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## Please mark your calendar for upcoming NASCSP Training Conferences

### **2011 NASCSP Orientation and Mid-Winter Conference**

CSBG and WAP Orientation: February 28 - March 1, 2011

NASCSP Mid-Winter Conference: March 2 - March 4, 2011

Hyatt Regency Bethesda

Bethesda, Maryland

### **2011 NASCSP Annual Conference**

September 20 - 23, 2011

Sheraton, Seattle

Seattle, Washington



### **NASCSP**

444 North Capitol Street, NW Suite 846

Washington DC 20001

ph: 202-624-5866 • fx: 202-624-8472

[www.nascsp.org](http://www.nascsp.org)

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